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IN THE CLAIMS:

Claim 1 (currently amended): A method for offering specific customer information service to a specific customer timely over a communication network according to the changes in daily living circumstances of said customer staying or living in a dwelling house or office building, said method comprising the steps of:

always monitoring at a dwelling management server equipped in said dwelling house or office building attribute information comprised of inherent information and status information on living facilities and equipment used in said dwelling house or office building, each of said living facilities and equipment being any one of a communication equipment selected from the group consisting of a television and a radio, electric home appliances, living accommodation selected from the group consisting of an air conditioner and lighting equipment, office appliances, and plant facilities in a factory,

automatically sending immediately from said dwelling management server said attribute information to a service server equipped on said communication network when there occurs change in said attribute information or at specific time intervals when there is no change in said attribute information, and

storing and analyzing at said service server said attribute information sent from said dwelling management server, and sending back as visual display information after analyzing said attribute information to said dwelling management server introduction information on products or services selected from information prepared in advance in reply to the received attribute information, and

wherein said dwelling management server is connected to an information communication network connected to said living facilities and equipment by way of two-way communication and functions as a portal site which provides an operational display screen having a menu for remotely controlling and supervising said living facilities and equipment and for viewing display information from an external server including said service server.

Claim 2 (cancelled).

Claim 3 (cancelled).

Claim 4 (currently amended): A system of offering specific customer information service to a specific customer timely over a communication network according to the changes in daily

living circumstances of said customer staying or living in a dwelling house or an office building, said system comprising:

a dwelling management server which is provided in said dwelling house or office building and connected to both said communication network and an information communication network connected with said living facilities and equipment by way of a two-way communication, each of said living facilities and equipment being any one of a communication equipment selected from the group consisting of a television and a radio, electric home appliances, living accommodation selected from the group consisting of an air conditioner and lighting equipment, office appliances, and plant facilities in a factory, and

a service server equipped on said communication network,

wherein said dwelling management server constantly monitors attribute information comprised of inherent information and status information on said living facilities and equipment, sends said attribute information to said service server immediately when there occurs change in said attribute information or at specific time intervals when there is no change in said attribute information, and functions as a portal site which provides an operational display screen having a menu for remotely controlling and supervising said living facilities and equipment and for viewing display information from an external server including said service server, and

wherein said service server stores and analyzes said attribute information sent from said dwelling management server and sends back as visual display information to said dwelling management server introduction information on products or services selected from information prepared in advance in reply to the received attribute information.

Claim 5 (cancelled).

Claim 6 (cancelled).

Claim 7 (previously presented): The system of claim 4, wherein said dwelling management server is a multi-functional communication terminal unit with a request receiving screen on which requests and inquiries from said specific customer in said dwelling house or office building are displayed, and wherein said service server analyzes said inquiry and request received through said request receiving screen and sends back as visual information most appropriate advice information selected from various advices prepared in advance to said multi-functional terminal unit.

Claim 8 (currently amended): The system of claim 4 or 7, wherein ~~said living facilities and equipment include~~ an emergency calling device is further included as said living facilities and equipment, wherein said service server further comprises a users' management data base where location information including addresses or telephone numbers of said dwelling house is stored and, wherein said service server reports an emergency calling signal to public organs selected from the group consisting of fire stations and police stations, together with location information, referring to said users' management data base, on receiving said emergency calling signal sent from said emergency calling device.

Claim 9 (previously presented): The system of claim 4 or 7, wherein a center management server with the customer's use actual result is further equipped on said communication network, wherein said dwelling management server comprises means for collecting use actual result information on said living facilities and equipment and sending said actual result information to said center management server, and wherein said center management server analyzes said use actual result and stores the analysis results in said use actual result data base, on receiving said use actual result information from said dwelling management server.

Claim 10 (previously presented): The system of claim 9, wherein said center management server further comprises means for executing a program prepared in advance to automatically prepare a market trend investigation report in a specific form, referring to said actual result data base as necessary and for sending said market trend investigation report thus prepared to other communication terminals of product manufactures equipped on said communication network.

Claim 11 (currently amended): The system of claim 4 wherein ~~said living facilities and equipment includes electrical equipment used in said dwelling house or office building and~~ said dwelling management server is a multi-functional communication terminal unit of network-adapted type, comprising:

a display screen where necessary information is displayed for remote control or two-way communication,

means for remote control of said living facilities and equipment, and

means for two-way communicating with said communication network and said indoor communication network, said means being connected to a power supply and information network from which electric power is supplied and through which control signals are transmitted to said living facilities and equipment,

whereby said multi-functional unit displays said introduction information on said display screen on receiving said introduction information.

Claim 12 (cancelled).

Claim 13 (previously presented): The system according to claim 11, wherein said power supply and information network comprises a power information integration distribution board, connected to said communication network and a power distribution board supplying electric power within said dwelling house or office building, and wherein said power information integration distribution board is connected to said dwelling management server, supplies electric power to said living facilities and equipment in said dwelling house or said office building and further transmits and receives said control signals between said power information integration distribution board and said living facilities and equipment through a feed control line led out from said power information integration distribution board.